

CCH[®] Engagement

Release 2021.1.2
October 2021

Welcome to CCH Engagement 2021.1.2

This bulletin provides important information about the 2021.1.2 release of *CCH Engagement*. With this release, the upgrade from the 2019 and 2020 versions of *CCH Engagement* is supported. Please review this information carefully. If you have any questions, contact Customer Support at 1-800-268-4522 or send an e-mail to csupport@wolterskluwer.com.

Please follow the instructions below to download the new version:

1. Access the [Download Centre](#).
2. Type your username and password in the **Login** section and click **Log in**.
3. In the **Dashboard** page, click the **Files Centre** button in the **Download** section.
4. In the **CCH Accountants' Suite** section, click **CCH Engagement**.
5. Read and accept all the terms of the License Agreement.

You will then be able to download the documentation and the new version of the software. We also recommend that you save the files to a temporary location on your workstation.

If you need assistance to retrieve your username and password, contact Customer Service at 1-800-268-4522 or send an e-mail to cservice@wolterskluwer.com.

IMPORTANT: For more information on how to install *CCH Engagement*, consult the article [Installation Guidance for CCH[®] ProSystem fx[®] Engagement](#) available in the knowledge base of our American products.

New in this Release

Chart of Accounts displays incorrect subgroups. The dialog box now displays the correct subgroups even when subgroups of other groups use the same index.

Finalized Binder synchronization improvements. Finalized binders will no longer overwrite existing finalized binder in CFR when a binder was finalized more than one time resulting in an incorrect higher version binder.

Terminal server delay when loading login prompt. Login dialog no longer appears to pause when loading directory settings during application launch.

Create Trial Balance Report dialog box now displays trial balance database in correct order. The **Source for default field values** on the dialog box will display data correctly.

Code Optimization. The code for the **Engagement Admin** module has been optimized to handle large data sets.

Check staff assignment when receiving Binder Packages. The application now checks for staff assignment when receiving binder packages. Only staff assigned to the binder package can receive it. Otherwise, they will see an error message saying that they are not assigned to the binder. Binder packages from another firm are not affected by the assignment check.

Back-up and Restore Utility error when performing full back-up. Staff can now use the Back-up and Restore Utility to run complete back-ups without any errors.

Default settings of the Document Completion Date report can be modified. Staff can now modify default settings of the **Document Completion Date** report without any errors.

Sporadic binder finalization failure resolved. Staff can now finalize binders without experiencing sporadic failures.

The binder carryforward freezes when the .xls/.doc conversion option is selected. Staff can now select **Convert Microsoft Office .xls and .doc workpapers to the .xlsx or .docx format** and carry forward the binder without the process freezing.

New in this Release for Administrators

Supported Technologies. The following are now supported:

- Microsoft Windows Server 2019
- Microsoft SQL Server 2019
- Intuit QuickBooks 2021
- Adobe® Acrobat® DC 2021

Unsupported Technologies. The following technologies are no longer supported:

- Microsoft Windows Server 2012
- Microsoft SQL Server 2012
- Microsoft Windows 7
- Internet Explorer

Important: Citrix/Terminal Server with published application. The published application will require a change to launch the pfxengagement.exe, as a result, the shortcut to launch the application has been modified to use the pfxengagement.exe. This replaces the pfxstart.exe used in previous versions of *CCH Engagement*.

Updated dependencies with this version. The following technologies are required for this version. If you are using push deployment, the dependencies should be deployed prior to deploying version 2021. Application dependencies can be found in the applications folder of the CD image.

- Microsoft® Visual C++ 2015-2019 Redist
- Microsoft® .NET Framework 4.7.2

Other Information

Installation and Deployment Guidance

As mentioned previously, information on installing version 2021.1.2 of *CCH Engagement* can be obtained by consulting the [Installation Guidance for CCH® ProSystem fx® Engagement](#) article found in the knowledge base for online support of Wolters Kluwer's American products. Also, a *Deployment Planning Guide* is available in the **Documents** folder with the Install Media.

Other Considerations

Information on technical and application-specific considerations can be found in the following knowledge base articles of Wolters Kluwer's American products.

- [Technical Considerations for CCH® ProSystem fx® Engagement](#)
- [Application-Specific Considerations for CCH® ProSystem fx® Engagement](#)

Subscribe to the CCH Engagement e-Bulletin

In order to automatically receive an e-mail each time a new software update is available, please subscribe to the *CCH Accountants' Suite* e-Bulletin service by accessing the following address and by selecting *CCH Engagement*:

<https://support.wolterskluwer.ca/en/newsletter/>.

Thank you for choosing *CCH Engagement*.

Wolters Kluwer Canada