

CCH[®] Engagement

Release 2022.1.1
October 2022

Welcome to CCH Engagement 2022.1.1

This bulletin provides important information about the 2022.1.1 release of *CCH Engagement*. With this release, the upgrade from the 2019 and 2020 versions of *CCH Engagement* is supported. Please review this information carefully. If you have any questions, contact Customer Support at 1-800-268-4522 or send an e-mail to csupport@wolterskluwer.com.

Please follow the instructions below to download the new version:

1. Access the [Download Centre](#).
2. Type your username and password in the **Login** section and click **Log in**.
3. In the **Dashboard** page, click the **Files Centre** button in the **Download** section.
4. In the **CCH Accountants' Suite** section, click **CCH Engagement**.
5. Read and accept all the terms of the License Agreement.

You will then be able to download the documentation and the new version of the software. We also recommend that you save the files to a temporary location on your workstation.

If you need assistance to retrieve your username and password, contact Customer Service at 1-800-268-4522 or send an e-mail to cservice@wolterskluwer.com.

IMPORTANT: For more information on how to install *CCH Engagement*, consult the article [Installation Guidance for CCH[®] ProSystem fx[®] Engagement](#) available in the knowledge base of our American products.

New in this Release

- **All staff members are required to log in with a password**
CCH Engagement will now require each staff member to have a password to log in to Engagement Workpaper Management and the Admin module. A "blank" password will no longer be accepted.

Staff members who do not already have a password will be required to set one up the first time they log in after this release is installed. Your firm can define the rules for passwords by choosing the *Tools > Firm Options* menu item in the Admin application.

- The Notice to Reader binder type has been renamed to Compilation Engagements.

Known Issues - CCH Engagement

The following issues are resolved:

- The Winword.exe instance now closes as expected after upgrading to Microsoft[®] Office 64-bit, version 2203, build 16.0.15028.20178 or newer.
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- Notes from deleted workpapers are no longer included in the Engagement Today dashboard count.
- “System.OutOfMemoryException” no longer displays when synchronizing a binder or working in the Account Groupings window.
- A “Login synchronization failed. Execution Timeout Expired...” exception no longer displays when logging into the Workpaper Management application.
- Workpaper Index and Workpaper Name links inserted in workpapers now display the index and the name when the workpaper is published.
- Help content is updated to reflect the access keystrokes needed for adding preparer or reviewer workpaper sign-offs.

New in this Release for Administrators

Supported Technologies. The following are now supported:

- Microsoft® Windows® 11
- Microsoft® Server® 2022
- Microsoft® Office 2021
- Intuit® QuickBooks® 2022
- Adobe® Acrobat® DC 2022 (only 32-bit releases of Acrobat are supported)

Unsupported Technologies. The following technologies are no longer supported:

- Microsoft® SQL Server® 2014 (support will end in November 2022)
- 32-bit operating systems

Recommended Best Practices from Our Support Team

Following are some best practices recommended by our Support team:

- Create scheduled tasks for backing up your databases and managing central bins.
- When rolling out new computers, deploy SQL 64-bit.
- For your Microsoft® Office 365™ subscription, we recommend the semi-annual channel or manually scheduled updates.
- Before upgrading your operating system, please refer to this [Knowledge Base article](#).
- *CCH Engagement* may not work as expected when there is insufficient drive space when upgrading Microsoft® Windows® 10. The application may require a repair to address component errors after deploying major version updates.

Other Information

Installation and Deployment Guidance

As mentioned previously, information on installing version 2022.1.1 of *CCH Engagement* can be obtained by consulting the [Installation Guidance for CCH® ProSystem fx® Engagement](#) article found in the knowledge base for online support of Wolters Kluwer's American products. Also, a *Deployment Planning Guide* is available in the **Documents** folder with the Install Media.

Other Considerations

Information on technical and application-specific considerations can be found in the following knowledge base articles of Wolters Kluwer's American products.

- [Technical Considerations for CCH® ProSystem fx® Engagement](#)
- [Application-Specific Considerations for CCH® ProSystem fx® Engagement](#)

Subscribe to the CCH Engagement e-Bulletin

In order to automatically receive an e-mail each time a new software update is available, please subscribe to the *CCH Accountants' Suite* e-Bulletin service by accessing the following address and by selecting *CCH Engagement*: <https://support.wolterskluwer.ca/en/newsletter/>.

Thank you for choosing *CCH Engagement*.

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