

CCH[®] Engagement

Release 2023.1.1
October 2023

Welcome to CCH Engagement 2023.1.1

This bulletin provides important information about the 2023.1.1 release of *CCH Engagement*. With this release, the upgrade from the 2021 and 2022 versions of *CCH Engagement* is supported. Please review this information carefully. If you have any questions, send an e-mail to csupport@wolterskluwer.com.

Please follow the instructions below to download the new version:

1. Access the [Download Centre](#).
2. Type your username and password in the **Login** section and click **Log in**.
3. In the **Dashboard** page, click the **Files Centre** button in the **Download** section.
4. In the **CCH Accountants' Suite** section, click **CCH Engagement**.
5. Read and accept all the terms of the License Agreement.

You will then be able to download the documentation and the new version of the software. We also recommend that you save the files to a temporary location on your workstation.

If you need assistance to retrieve your username and password, contact Customer Service at 1-800-268-4522 or send an e-mail to cservice@wolterskluwer.com.

IMPORTANT: For more information on how to install *CCH Engagement*, consult the article [Installation Guidance for CCH[®] ProSystem fx[®] Engagement](#) available in the knowledge base of our American products.

New in this Release

CCH Engagement plugin for 64-bit Adobe[®] Acrobat[®] Standard and Professional

A *CCH Engagement* plugin for 64-bit Adobe[®] Acrobat[®] Standard and Professional is available so that staff members can work with tickmarks and workpaper references in PDF documents. This plugin is not provided for 32-bit or 64-bit Adobe[®] Acrobat[®] Reader[®].

- **Tickmark images replaced.** All CCH Engagement-provided tickmarks will be replaced with 24-bit depth images during installation. Any custom tickmarks should be recreated as a 24-bit depth image.
- **Security must be enabled.** 64-bit Acrobat now requires security to be enabled. For more information, refer to this [Knowledge Base](#) article.

Default installation location is now Program Files (x86)

For a new installation of *CCH Engagement*, the default installation location is Program Files (x86).

- **Improved Microsoft[®] Windows[®] user permissions.** The application now installs with improved end user permissions by removing modify/write access to folders not required for runtime.
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Updated Amyuni document converter

The print driver for converting workpapers in the *CCH Engagement* binder to PDF is updated to Amyuni Document Converter 650.

Bulk edit with Client Properties Admin View

The Client Properties report in the Admin Views Utility is updated to allow for bulk editing the client ID, name and/or name 2. The view can be filtered as needed and exported to a CSV file. The exported CSV file can then be updated for any client whose ID, name and/or name 2 should be edited. When the updated CSV file is imported to the Client Properties view, the clients in the *CCH Engagement* database are modified.

New in this Release for Administrators

Supported Technologies:

- Microsoft® Windows® 11
- Microsoft® Server® 2022
- Microsoft® Office 2021
- Intuit® QuickBooks® 2022
- Adobe® Acrobat® DC 2022 (only 32-bit releases of Acrobat are supported)

Recommended Best Practices from Our Support Team

Following are some best practices recommended by our Support team:

- Create scheduled tasks for backing up your databases and managing central bins.
- When rolling out new computers, deploy SQL 64-bit.
- For your Microsoft® Office 365™ subscription, we recommend the semi-annual channel or manually scheduled updates.
- Before upgrading your operating system, please refer to this [Knowledge Base article](#).
- *CCH Engagement* may not work as expected when there is insufficient drive space when upgrading Microsoft® Windows® 10. The application may require a repair to address component errors after deploying major version updates.

Other Information

Installation and Deployment Guidance

As mentioned previously, information on installing version 2023.1.1 of *CCH Engagement* can be obtained by consulting the [Installation Guidance for CCH® ProSystem fx® Engagement](#) article found in the knowledge base for online support of Wolters Kluwer's American products. Also, a *Deployment Planning Guide* is available in the **Documents** folder with the Install Media.

Other Considerations

Information on technical and application-specific considerations can be found in the following knowledge base articles of Wolters Kluwer's American products.

- [Technical Considerations for CCH® ProSystem fx® Engagement](#)
- [Application-Specific Considerations for CCH® ProSystem fx® Engagement](#)

Subscribe to the CCH Engagement e-Bulletin

In order to automatically receive an e-mail each time a new software update is available, please subscribe to the *CCH Accountants' Suite* e-Bulletin service by accessing the following address and by selecting *CCH Engagement*: <https://support.wolterskluwer.ca/en/newsletter/>.

Thank you for choosing *CCH Engagement*.

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