



Corporate Taxprep®

Installation Procedures

Corporate Taxprep 2011 v.2.0

(January 2009 - April 2012)

Please read **all** of the installation instructions carefully **before** proceeding with the program setup.

For network installation, please refer to the "[Before Network Installation](#)" section.

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Downloading From the Internet

To download this version of *Corporate Taxprep* from the Internet, proceed as follows:

1. On the "Taxprep Downloads!" Web page, login under the "Member Identification" section.
2. Select the product you want to download.
3. Read and agree to the terms of the License Agreement by clicking **Accept**.

Note: Please take note of your activation key, as you will need it during the installation.

4. In the "Downloading the Program" section, click the ".exe" link. Then, click the **Save** button to download the program.
5. Follow the instructions on the screen to complete the download of the program. Once the download has been completed, open the folder in which you saved the file. Double-click the downloaded setup file and follow the instructions.

Installation Instructions

It is strongly recommended that you close any applications that are running prior to installing the program.

Where to install Corporate Taxprep 2011 v.2.0

By default, *Corporate Taxprep* 2011 v.2.0 will be installed in a different folder than the previous version.

Local installation

1. Insert the *Corporate Taxprep* CD-ROM in the CD drive (the installation program will start automatically).
2. Run the installation program if you have downloaded it.

Note: The default display language of the installation program is the same as that of the operating system; if the display language is French, click **English** to continue the installation in English.

3. Click **Install Corporate Taxprep 2011 v.2** to install *Corporate Taxprep* (CD-ROM installation only).
4. Follow the instructions on the screen.

During the first launch of the program, you will be prompted to retrieve the configuration of a previous version of *Corporate Taxprep* if version 2011 1.0 has been detected on the computer.

Activation key


Enter your activation key when prompted and click **Next**. The activation key is found at the bottom of the letter received with the CD-ROM. It is also available in the "Master Activation Key" section of the *Taxprep* downloads page.

To access this page, log on to your "Files Centre" from the "Taxprep Downloads!" page and select **Corporate Taxprep** and accept the terms of the agreement.

User directory

The directories specified during the installation will be used as the directories for the program, the database and the transmission files. All user-specific files will be saved to the user's profile folder.

By default, the preparer profile information files (.prt) will be saved in the following folder: My Documents\CCH\T2 Taxprep 2011-2\Rates and Profile. If

you want to use a preparer profile that is stored elsewhere (e.g. on a shared network drive), you can change the path to this file by proceeding as follows: from the **Tools** menu, click **Options and Settings**; under **Options** select **File Locations**; clear the **Specify a parent directory** option; then click **Profiles and rate tables** and the **Browse** button  to select the folder location.

Location of the database and the transmission files

The prompted default location for the database and transmission files will be My documents\CCH\T2 Taxprep\EFILE. In the event that your firm uses EFILE in a multi-user environment, we suggest you define a location common to all transmitters for an easier follow up of their transmissions.

Note: If you want all of the *Corporate Taxprep* versions to share the same transmission database, provide the appropriate path for the transmission database during the installation process or modify the path of the transmission database specified in the **Options and Settings** dialog box of each version to point to the same location.

Before Network Installation

Windows Vista and Windows 7: The UAC technology causes a limitation when installing a Network version with regard to mapped drives

If the operating system you are using is Windows Vista or Windows 7, the UAC technology (User Account Control) may possibly limit access to the network locations defined in the mapped drive (example: G:\). To bypass this limitation, you can use one of the following suggestions before proceeding with the installation:

1. Proceed with the installation of the program using the UNC format network locations (example of UNC drive: \\server\folder).
2. Before proceeding with the installation, disable the UAC for all workstations from which the *Taxprep Network* version will be launched. To find out how to disable the UAC, consult the documents provided by Microsoft.

Define the folder for Network installation

A mapped drive or a UNC path can be used to define the destination folder that is required for the network installation of *Corporate Taxprep* 2011 v.2.0.

The transmission database default location, indicated during the installation, is the same format as the one used to define the program's destination folder.

With regard to the default location of the different types of files, including the EFILE database, the format type (mapped or UNC) used for the network installation is independent from the one used by the program. Thus, if you used a mapped drive format to indicate the destination folder for the network installation, the program will still use a UNC format to specify the default location of the different types of files.

If you want to use the UNC format, as recommended, to define the destination folder necessary for the network installation, enter the desired destination folder manually when prompted for the deployment location.

If you want to use the mapped drive format to define the network location of those files, once deployment on the server is finished, you must activate the appropriate option in the **Options and Settings** dialog box under **Options/Advanced**, then define each of the network locations to apply the change. Ensure that all workstations where the **Network** and **Advanced Network** versions are to be deployed use the same drive letters to designate the same location.

To know more on how to use mapped drives, consult the "Use the Mapped Drives to Define the Network Locations" help topic.

Install Network Version

There are three steps involved in the installation of the *Taxprep Network* version: preparation for deployment, deployment on the server and installation at each workstation.

Step 1 - Prepare to deploy

This step consists in installing all the necessary *Corporate Taxprep* installation files at a location accessible to all users.

To proceed with this step, please continue as follows:

1. Insert the CD-ROM in the CD drive or download the installation file from the *Taxprep* Web site.
2. If you have downloaded the installation file, run the installation program (the program will start automatically from the CD-ROM).
3. Click **Install Taxprep** to install *Corporate Taxprep* (if installation is performed from a CD-ROM).
4. Click **Network version** and follow the instructions on the screen.
5. Select the language used during the installation.

Note: The default display language of the installation program is that of the operating system; if the display language is French, click **English** to continue the installation in English.

6. Select the folder to which the program is to be deployed and follow the instructions on the screen. This folder must be read-write accessible to all users.
7. Click **Finish** to deploy the program.

Step 2 - Deploy the program

This step consists in making *Corporate Taxprep* accessible to all users and begins immediately after the deployment preparation step. If the deployment procedure does not launch automatically, click the **T2 Taxprep 2011-2.Ink** file.

To proceed with this step, please continue as follows:

1. Select the language you want to use to deploy the program.
2. The license agreement will display. Read it, click **I accept the license agreements**, then click **Next** to continue.
3. Enter the activation key and click **Next**.
4. Enter the requested information in the **Administrator Properties** dialog box and click **Next**.

Note: We recommend that you note this administrator information; it will be required to update the program and make changes to the user preferences.

5. If necessary, enter the credentials information of the administrator in the **Administrative Privilege** dialog box. Click **Next** to continue. (Entering credentials information during installation may be necessary to grant the rights needed to install the required files at local workstations.)
6. The folder where the electronic services database is to be installed is displayed on the screen. Click **Browse** to select a different folder (if necessary) and then click **Next** to complete deployment.
7. Click the **Start Corporate Taxprep 2011 v.2.0 (Jan. 2009 - Apr. 2012)** option to use the program from the server. During the first launch of the program, you will be prompted to retrieve the configuration of the previous *Corporate Taxprep* version if version 2011 1.0 has been detected on the computer.

Once the program has been deployed on the server, you will need to customize the various options and settings and define users' rights with regard to customization.

Note: In the event that you have used the previous **Network** or **Advanced Network** version of *Corporate Taxprep*, you can save time allocated to this step by converting shared customized templates and retrieving the network configuration defined for the previous version. For more information on this topic, consult the "[Retrieve the configuration of Corporate Taxprep 2011 v.1.0](#)" section.

Step 3 - Install the program on each workstation

Once the options and settings configuration has been completed and the users' rights have been defined, you must allow each authorized user to install the required files on his/her workstation.

The workstation program installation takes place as follows:

1. A link to the **T2 Taxprep 2011-2.Ink** shortcut is sent to the user by the person responsible for the installation. (This shortcut is available in the root folder where the server application is deployed.)
2. The user clicks the link.
3. The user enters the identification information (for the **Advanced Network** version installation only).
4. Files needed to run the program are installed on the workstation. The user must follow any instructions displayed on the screen, if applicable.
5. A shortcut icon will appear on the desktop. The program automatically starts when installation is complete.

After Installation

Retrieve the configuration of Corporate Taxprep 2011 v.1.0

Corporate Taxprep 2011 v.2.0 offers the possibility to retrieve the network configuration and users' customized configurations of a local or network version of *Corporate Taxprep*. Retrieving the network configuration and the configuration customized by each user, combined with the conversion of the shared customized templates allow the administrator to deploy *Corporate Taxprep* more rapidly. To fully benefit from all of the advantages offered by those functionalities, administrators of a **Network** or an **Advanced Network** version should proceed as follows:

1. Once deployment of the program is completed, convert the shared customized templates (client filters, print formats, letters and labels as well as preparer profiles). To know how to convert the different customized templates, refer to the program's Help.

2. Once the templates are converted, retrieve the network configuration. To retrieve the network configuration of a **Network** or an **Advanced Network** version, click the **Retrieve configuration** command available on the **Tools/Administrative Tools** menu (**Network** version) or the taskpad on the **Advanced Network** view (**Advanced Network** version). The wizard will guide you through the steps to retrieve the network configuration.
3. Once the program is installed, each user will be able to retrieve the customized configuration during the first launch of the program, if he/she has the necessary rights.

To know more about retrieving the configuration, consult the program's Help.

Restarting Windows

Depending on the system configuration, the Install program may prompt the user to restart Windows after installing the program so that the files can be initialized. If the user plans to access *Corporate Taxprep* immediately, Windows must be restarted.

Linking client files to the corresponding Taxprep version

If you open a client file by double-clicking outside the *Taxprep* environment, the version of the program linked to the client file will be the most recent version installed that is accessible and that covers the complete taxation year of the client file. In other words, the version that will allow you to open the file in read-write. Should no *Corporate Taxprep* version meet the above mentioned criteria, the double-click will open the file in read-only in a *Corporate Taxprep* version that supports the client file, if such version is installed. Otherwise, a message explaining the failure to open the client file will display.

Removing the program

A maintenance utility is provided to allow you to reverse the installation process and remove the program from your hard drive. For quick access to this utility, click the **Change** button in the "Add/Remove Program" section of the Windows Control Panel.

System Requirements

To correctly execute *Corporate Taxprep 2011 v.2.0*, you must have the following:

Processor

Pentium IV or better (Dual Core processor is recommended)

Supported operating systems

- Windows XP SP3
- Windows Vista SP2 32-bit and 64-bit versions (except for Starter Edition)*
- Windows 7 SP1 32-bit and 64-bit versions (except for Starter Edition)*
- Windows Server 2003 R2 SP2 32-bit and 64-bit versions, Windows Server 2008 R1 SP2 (32-bit and 64-bit) and R2 SP1
- Terminal Server (2003 or 2008) and Citrix (MetaFrame 4.5 Advanced version)

* To know more about the various Windows Vista and Windows 7 Editions, and their respective minimum requirements, consult the Microsoft Web sites

- For Windows Vista: <http://windows.microsoft.com/en-CA/windows-vista/products/system-requirements>
- For Windows 7: <http://windows.microsoft.com/en-CA/windows7/products/system-requirements>

Microsoft® has ended technical support and updates for Windows 2000 operating system in 2010. Consequently, Taxprep has discontinued support of this version of Windows.

Network File Systems

- NTFS
- FAT32
- Novell 6.5
- exFAT 32

RAM minimum

1 GB of RAM (2 GB or higher is recommended)

Note: RAM requirements are highly dependent on the operating system used. Please refer to the documentation provided with your operating system for minimum and recommended RAM requirements.

Hard drive disk space

The installation requires 122 MB of free disk space on the drive where Windows is installed (by default this drive is C:\) in order to copy temporary files, plus 245 MB of free disk space on the drive where the application will be installed.

Monitor

SVGA 800x600 monitor (1024x768 recommended), 65,000 colours

Printer

Laser printer with a minimum of 4 MB of memory (16 MB recommended)

Adobe Reader™

Version 10.0 (also entitled Adobe Reader X)

Internet connection

Internet Explorer 7, 8 or 9, with 128-bit security encryption is required to transmit returns via the Internet.

Furthermore, an Internet connection is required to use the various electronic services provided by *Corporate Taxprep*.

CCH Portal

Microsoft .Net Framework v.3.5 is required for integration with *CCH Portal*.

How to Reach Us**Sales and Customer Service:**

E-mail: cservice@cch.ca
Telephone: 1-800-268-4522
Fax: 1-800-461-4131

Tax and Technical Support:

E-mail: support@cch.ca
Telephone: 1-800-567-6173
Fax: 1-877-802-4487
Web Site: www.taxprep.com

Where to Find Help

If you have any questions regarding the program's use, there are several options for getting help. Refer to the *Quick Start Guide* to help you quickly become familiar with the principal features of *Corporate Taxprep*; it is available in the **Professional Centre** for quick reference. If you are in the program and need help, press F1 to get help on a specific topic.